Learning Lab Aide – Traverse City

Job Description:

Northwest Michigan Works! is seeking a full-time Learning Lab Aide to add to our team. This position functions as a key member of the adult education team working directly with the Adult Education Regional Director and Adult Education lab teacher providing clerical, data entry and student record maintenance for a Northwest Michigan Works! Learning Lab and the adult education program.

Responsibilities of this position include, but are not limited to:

- Perform a variety of general clerical and data entry work for the Adult Education Regional Director.
- Assist with registration process.
- Request student transcripts.
- Create student transcripts for Northwest Education Services Adult Education participants.
- Ensure that Student Administrative folders are current and complete per state and federal requirements. Notify lab instructor of missing information.
- Actively collect, organize and data enter student information required by the Michigan Adult Education Reporting System (MAERS).
- Complete and update state and federal billing worksheets.
- Maintain a program record or filing system.
- Track and report attendance for lab students.
- Assist with marketing strategies.
- Participate in program data audits.
- Assist teacher in ordering supplies and maintaining a current inventory of adult education equipment and software.
- Assist teacher with student instruction when appropriate.
- Attend staff meetings.
- Perform other duties as assigned by the Adult Education Regional Director.

Required Qualifications, Knowledge, Skills, and Abilities include: (examples below)

- High school diploma or equivalent required.
- Excellent oral, interpersonal, and written communication skills
- Strong computer skills and substantial experience with MS Office
- Well-developed verbal and written communication and listening skills
- Excellent organizational skills
- Flexibility
- Ability to establish rapport with wide range of adults

Compensation and Benefits:

This is a full-time (36 hours per week) hourly position starting at \$16.80/Hour. The employee is entitled to the Networks Northwest fringe benefits package that includes: comprehensive health, dental, and vision insurance with employer paid premiums; life insurance; disability insurance, employer paid deferred compensation retirement package; paid vacation, sick leave, and holidays.

How to Apply:

Interested candidates are to email their **cover letter** and **résumé** to: Christy Nelson at christy.nelson@networksnorthwest.org.