# Supplement: Manistee County Materials Management County Engagement

March 1, 2023

PREPARED BY:

RRS recycle.com

**COMMISSIONED BY:** 



## **EXECUTIVE SUMMARY**

Working together with Networks Northwest and member communities, RRS completed a comprehensive set of tasks that fulfills the objectives of Michigan Department of Environment, Great Lakes, and Energy (EGLE) Materials Management Community Engagement (MMCE) grant and lays the groundwork for regional collaboration in materials management planning among member communities.

The MMCE grant process is intended to help counties in the transition to materials management and begin to identify partnership within regions and counties, understand current materials management deficiencies and opportunities, highlight future changes to the planning process, and outline steps that can occur now at the county and regional levels to assist with the development of future materials management programs and infrastructure.

Key improvements and recommendations for counties within Networks Northwest are found in the respective sections in the report. RRS identified forty (40) recommendations that are categorized into seven areas which form the basis for a robust materials management system:

- Community Access
- Facilities and Infrastructure
- Robust Markets, including Materials of Focus
- Public/Private Partnerships
- Supportive Policy
- · Education and Outreach
- Regional Planning

Specific to Manistee County and as required by the EGLE grant, RRS identified the top five needs and the top three materials management projects that Manistee County should consider.

#### **TOP FIVE NEEDS:**

- 1. Sustainable funding
- 2. Consistent education and outreach
- 3. At least one Center for Hard to Recycle Materials (CHaRM)
- 4. Hub-and-spoke collections for key materials, particularly yard and food waste
- 5. More frequent household hazardous waste collection opportunities

#### TOP THREE MATERIALS MANAGEMENT PROJECTS:

Based on the top five needs above, RRS recommends Manistee County focus on three projects that could have significant impact on accessibility, awareness, and sustainable funding for programs and services.

- 1. Engage County and municipal leaders in conversations about materials management solutions in light of changes in state law.
- Evaluate the funding and infrastructure needed to regularly or periodically collect additional materials, including more frequent household hazardous waste events, mattresses, food waste, and other difficult to recycling items.
- 3. Develop consistent recycling outreach materials in partnership with the hauler, the processor, the mills, and, as appropriate, the region.

# **STAKEHOLDERS**

A stakeholder list was developed in collaboration with each county recycling contact to determine priority county, municipal, and other invested stakeholders. Perspectives were sought from either direct interview (in person or via phone) or through a set of questions distributed via email. Emails were sent at least twice seeking feedback.

First	Last	Organization	Primary Stakeholder Type	Contact Type
Meg	Batzer	Manistee County	county official	Email
Karla	Smith-Kasten	BARC	recycling coordinator	Email, call
Frank	Beaver	Little River Band (Manistee)	tribal	Email
Sarna	Salzman	SEEDS	community organization	In-person
Ann	Rogers	Northern Michigan Environmental Action Council	community organization	Email
Renee	Mallison	Manistee Conservation District	community organization	
Mark	Bevelhymer	GFL/American Waste	hauler	In-person
Todd	Harland	Republic Services	hauler	Email
Jill	Reynolds	Waste Management	hauler	Email
Jeff	Dontz	Manistee County	county official	Email
Karen	Goodman	Manistee County	county official	Email
Pauline	Jaquish	Manistee County	county official	Email
Richard	Schmidt	Manistee County	county official	Email
Nikki	Koons	Manistee County	county official	Email
Eric	Gustad	Manistee County	county official	Email
Margaret	Batzer	Manistee County	county official	Email
Janice	McCraner	Arcadia Township	municipal official	Email
Jeff	Harthun	Bear Lake Township	municipal official	Email
Shelly	Lynnes	Village of Bear Lake	municipal official	Email
Paul	Adamski	Brown Township	municipal official	Email
David	Myers	Cleon Township	municipal official	Email
Patrick	Milliron	Village of Copemish	municipal official	Email
Sharon	Buning	Dickson Township	municipal official	Email
Terry	Walker	Filer Township	municipal official	Email
Dennis	Bjorkquist	Manistee Township	municipal official	Email
Wendy	Banicki	East Lake Village	municipal official	Email
H. Wayne	Beldo	Maple Grove Township	municipal official	Email
Dan	Holtz	Village of Kaleva	municipal official	Email
Douglas	Glick	Marilla Township	municipal official	Email
Richard	Mobley	Norman Township	municipal official	Email

David	Meister	Onekama Township	municipal official	Email
Roger	Burger	Village of Onekama	municipal official	Email
Carol	Merrill	Pleasanton Township	municipal official	Email
Brian	Moore	Springdale Township	municipal official	Email
Phil	Vadeboncoeur	Stronach Township	municipal official	Email
William	Gambill	City of Manistee	municipal official	Email

## MANISTEE COUNTY - GAPS



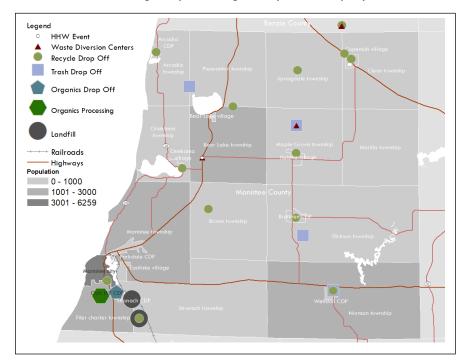
Population:	25,032
Square Miles of Land Area:	
Households:	9,701
Employer Establishments:	558
Countywide Curbside Trash:	NO
Countywide Curbside Recycling:	NO
Countywide Curbside Organics:	NO
Countywide Drop-off Trash:	NO
Countywide Drop-off Recycling:	
Countywide Drop-off Organics:	NO
Countywide Drop-off HHW:	YES

**Community Access:** Every household and business in a community needs convenient access to effective programs. This access can be through curbside collection, drop-off site locations, or a combination of the two. Material diversion and recovery needs to be as convenient as waste disposal as a first step sustainable materials management.

- Manistee County offers recycling drop-off stations at 9 locations.
- Several townships, City of Manistee, and Republic Services have programs that operate independently and provide different recycling guidelines based on the recycling processor.

**Processing Facilities:** The material collected at the home and business needs to be processed before reaching the end market. It is crucial for the County to own or have access to processing facilities conveniently located, technologically advanced, and with enough capacity to handle the population's current and future material streams. These facilities act as the "middleman" between the local government and the end market.

- Manistee County does not own or operate any recycling processing facilities but does contract for solid waste and recycling.
- There is a secondary processor in the county: Packaging Corporation of America (PCA – Filer City.)
- There is one organic processing facility that accepts yard waste.



**Robust Markets:** The success of end markets that receive the recyclables that are collected leads to success in growing a sustainable circular economy that ultimately allows material to be diverted from landfills over the long term. By increasing demand, Networks Northwest creates a 'pull' for additional materials that in turn, drives supply.

 Within Manistee County there is one identified market for recovered materials: Packaging Corporation of America (PCA-Filer City).

**Public/Private Partnerships:** The business community and Networks Northwest will need to work closely together to find success. These partnerships can be found through funding opportunities with private companies, shared owner/operator agreements for MRFs and composting facilities, marketing and educational campaigns, and everything in between. Many retailers and packaging companies are realizing that local governments are responsible for the end of life for their products, thus leading to the sustainability of their product. Therefore, the benefits of public/private partnerships are becoming more apparent and accessible.

Manistee County partners with local organizations to host recycling drop-off stations.

**Supportive Policy:** To reach high landfill diversion goals, policy will need to be crafted to ensure responsible recovery of material is the standard practice throughout the community, not just the best practice. A variety of policy approaches can be explored for Networks Northwest that have found success in other parts of the country and the globe.

• Manistee County utilizes PA 69 to fund current programs.

**Education and Outreach:** Once a strong infrastructure is in place, all citizens and businesses will need to know how to handle material in their home and at work. Recycling systems continue to evolve as material composition changes and technologies change. Thus, information needs to be put in front of the citizens of your community on a regular basis in many different ways to feed MRFs and end markets with good quality material, while continuing to decrease the material buried in landfills.

- There does not appear to be a consistent message about recycling locations and materials across the county.
- City of Manistee uses a Waste Advisor (ReCollect) 'app' on the city's website to help direct people to recycling and disposal outlets.

## **SURVEY**

Over 1,650 individuals across the Networks Northwest region took the survey that included questions about current participation in recycling-related activities as well as future needs and demographic information to inform trends. 98 people from Manistee County participated in the survey.

This survey was not intended to meet statistical minimums. Rather, it was intended to be a snapshot to inform the current usage and future needs of the region. The set of questions that were asked was purposefully restricted to reduce the chance of survey fatigue, wherein participants close the survey prior to completing it.

The survey was intended to take no more than 10 minutes to complete, with participants being told in the introduction that it should take no more than 5-8 minutes. The survey was distributed by community recycling coordinators and Networks Northwest via social media and press release. Survey logic was built into the flow of questions to ensure that the appropriate type of question was asked based on previous responses. As such, participation rates in each question varied. The majority of survey respondents are current recyclers and is the result of the way the survey was distributed. Further studies to understand reasons for non-participation may be needed.

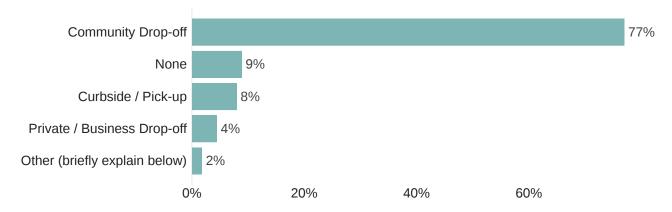
The full survey results for Manistee County are on the following pages.

# MMCE Networks Northwest Survey Results Summary (Manistee County)

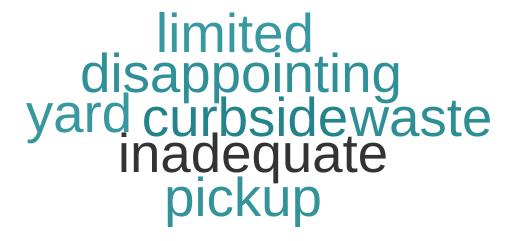
Q1 - What recycling services are available in your area? (select all that apply)

**SUMMARY -** Community Drop-off is the predominate recycling service type offered across the studied counties. While 9% express not having access to any form of recycling service.

#### 98 Responses



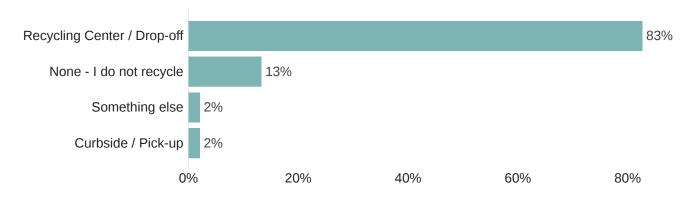
## Q1 - "Other" text responses



# Q2 - What type of recycling services do you most often use, not including bottle returns?

**SUMMARY -** Given the stated availability of recycling services, it is unsurprising that Drop-off services are most often used. 13% do not recycle at all.

#### 98 Responses



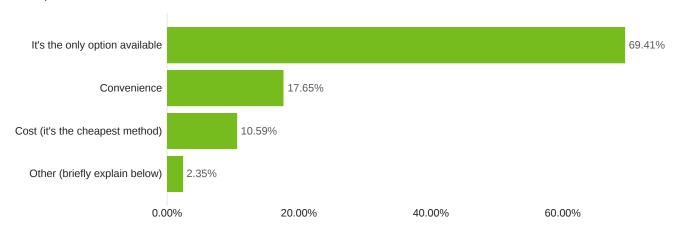
# Q2 - What type of recycling services do you most often use, not including bottle returns? Text responses



## Q3 - What is the most important reason you choose to recycle this way?

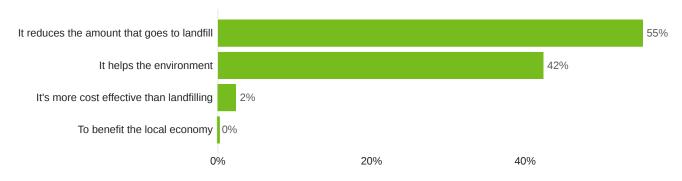
**SUMMARY -** Nearly 70% chose their method of recycling because it is the only option offered.

#### 85 Responses



## Q4 - Why do you recycle?

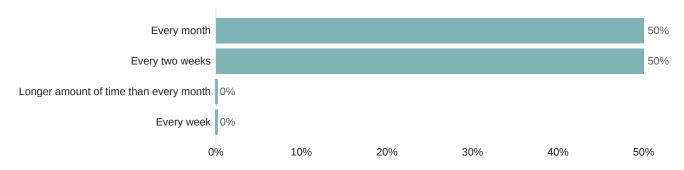
**SUMMARY -** 55% recycle as a means to reduce the amount of waste headed to landfills. 42% do so for environmental reasons.



## Q5 - How often do you recycle using curbside / pick-up?

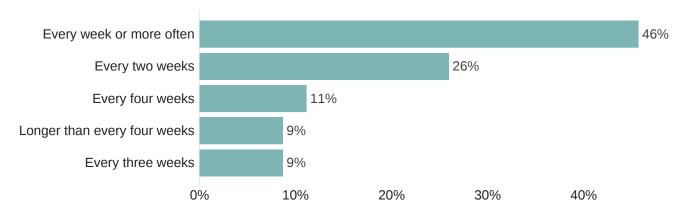
**SUMMARY -** Of those who are offered Curbside Pick-up services, one uses curbside every other week and the other uses the service monthly.

#### 2 Responses



## Q6 - How often do you recycle using a Recycling Center or drop-off?

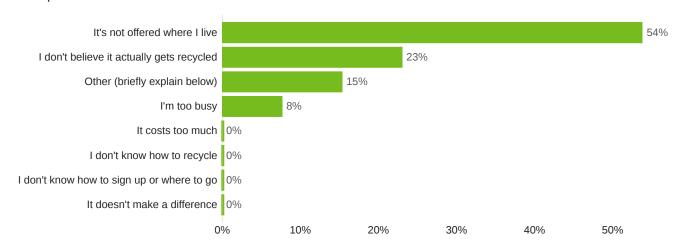
**SUMMARY -** Those with access to Drop-off recycling services to are likely to use the service either every week or every other week.



## Q7 - What is the most significant reason you do not recycle?

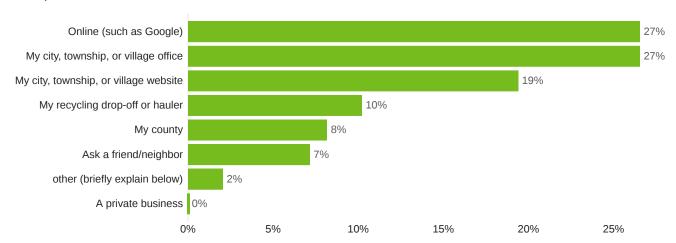
**SUMMARY -** Of those who do not recycle, 54% say that recycling services are not offered near where they live. Another 23% believes that the materials do not actually get recycled.

#### 13 Responses



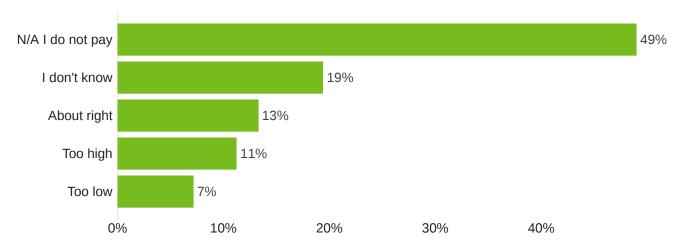
# Q8 - If you had questions about recycling, where would you first seek out information?

**SUMMARY -** 64% first look towards their municipality and recycling providers to answer questions about recycling. 34% seek information from Google and friends.



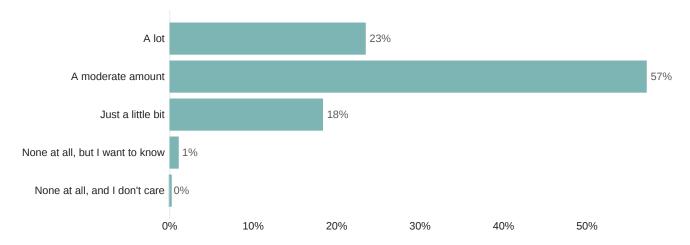
# Q9 - Do you think the cost of recycling is too high, about right or too low? Please respond even if you do not recycle.

**SUMMARY** - 49% do not pay for recycling. While 19% feel that the price of recycling is about right. NOTE: One potential problem with this question, is that the survey did not capture whether the respondent knows if the cost of recycling is bundled into the cost of their trash pickup.



## Q10 - How much do you know about recycling, generally speaking?

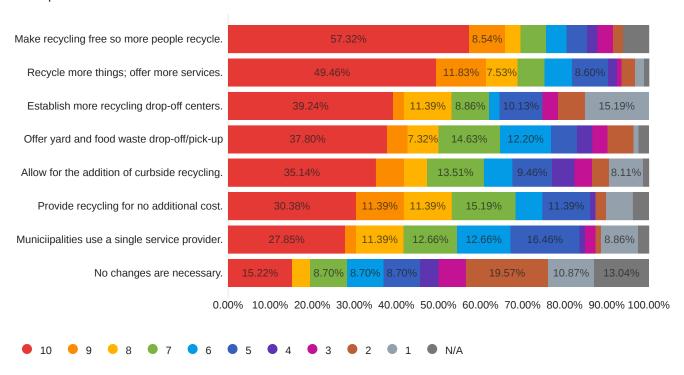
**SUMMARY -** A majority feels they know a moderate amount about recycling. Whereas only 23% feels that they know a lot.



Q11 - Leaders in Northwest Michigan are exploring ways to improve recycling and other waste management services offered to residents and businesses. On a scale of 1-10, with 10 being VERY IMPORTANT and 0 being NOT AT ALL IMPORTANT, how important are each of the following potential improvements to you? If you already have access to an option, select 'not applicable'

**SUMMARY** - Although residents who currently recycle feel that recycling costs either the right amount or little to nothing for them, they express an importance for recycling to be completely free to allow for greater accessibility and participation from more people. As well, residents would like to see more recycling services to support the recovery of items not currently recycled in their areas.

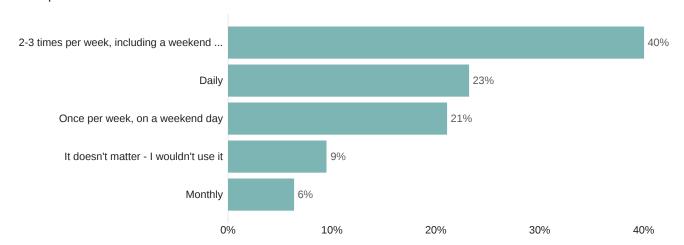
#### 97 Responses



Select a field

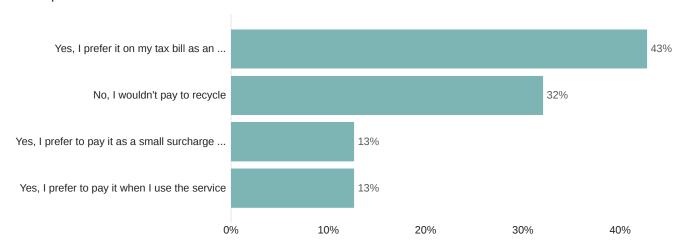
# Q12 - If a convenient recycling or food waste drop-off site were available close to where you live, how often would you want it open?

**SUMMARY -** 61% of people would like a Drop-off site open at least once per week on the weekend day. About a quarter would like Drop-off sites open daily.



# Q13 - Would you be willing to pay a small fee to have convenient access to recycling or food waste collection?

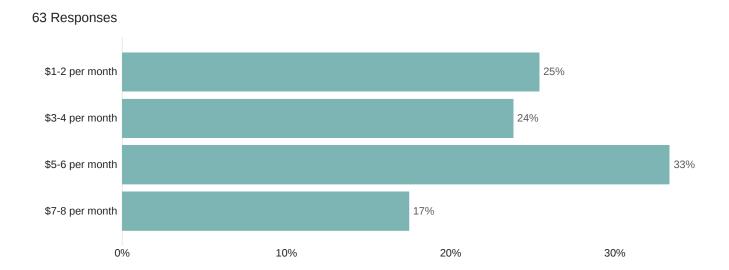
**SUMMARY -** Residents primarily prefer to pay for recycling or food waste collection through an assessment or fee on their tax bill. 32% do not want to pay anything for recycling or food waste collection services.



# Q14 - What would you be willing to spend to get convenient access to recycling or food waste collection?

**SUMMARY** - A sizeable fraction of respondents (32%) would not pay anything for convenient access to recycling or food waste collection. Of those willing to pay for recycling or food waste collection, 82% want to pay \$6 or less a month for recycling or food waste collection; \$5-6 per month is most preferred.

Note: 32% of respondents would not pay anything.

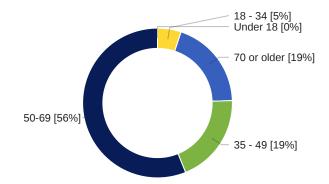


## **Demographics and Background of Respondents**

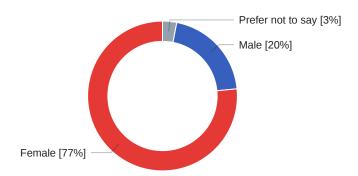
#### **SUMMARY:**

- Respondents are primarily 50 years of age or older. Though, one-fifth is between ages 35-49.
- Respondents are predominately female.
- 92% have some college education or higher.
- 95% of respondents own the home that they live in.
- 95% live in Manistee County year around.
- Unsurprisingly, because of the higher age range of our respondents, 81% do not have children living at home who are school age or younger.
- 92% of respondents are white with little representation of other racial or ethnic groups.
- Median yearly household income falls around \$50,000 \$75,000 per year.
- Of those who rent or lease their home, a majority does not have on-site recycling available to them, but would like to have the option. One-third have access to and use on-site recycling services.

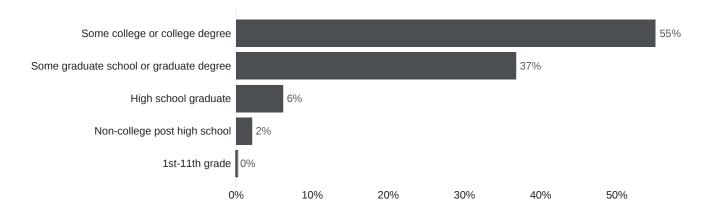
## Q16 - Which of these best fits your age?



## Q17 - What is your gender?

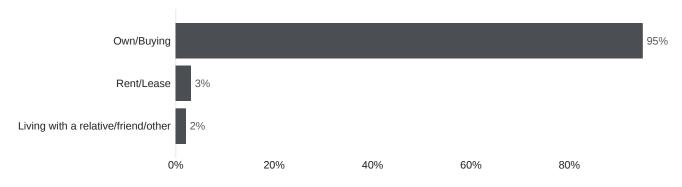


# Q18 - What is the last grade or level of schooling you completed? 98 Responses

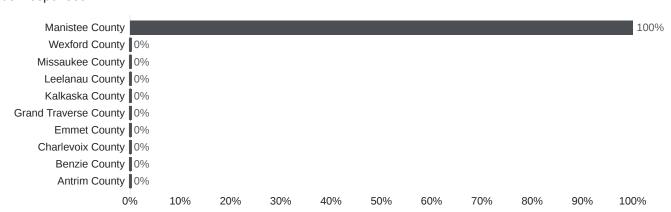


# Q19 - Do you own your own home, are you buying a home, or do you lease or rent where you live?

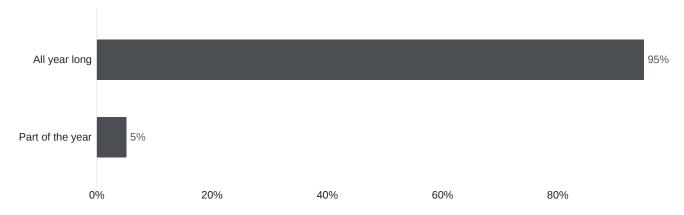
98 Responses



## Q20 - County

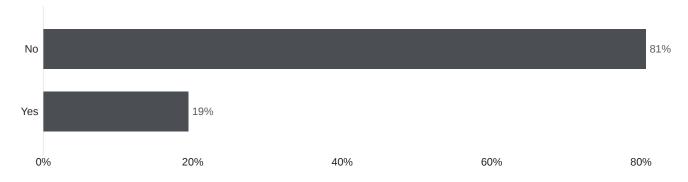


## Q21 - How much of the year do you live in this county?

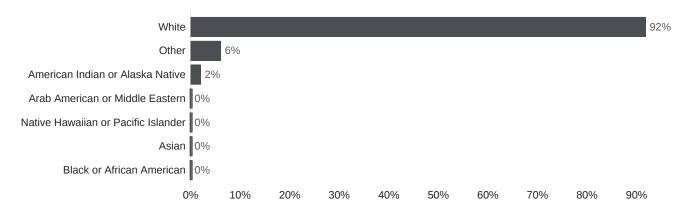


# Q22 - Do you have children living in your home who are school age or younger?

98 Responses

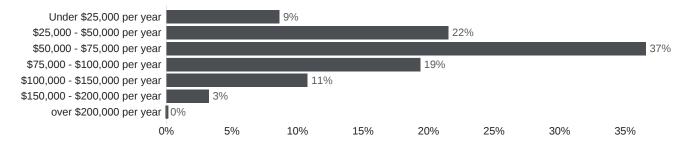


## Q23 - Which racial or ethnic group best describes you?



Q24 - In which of the following categories does your total yearly household income fall, including everyone in the household? If retired, please select an income category based on retirement income.

93 Responses



# Q27 - As a renter/lessee, do you have recycling available on the property where you live?

