



## News Release

### FOR IMMEDIATE RELEASE

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# Hospitality Training Available in Manistee

Information Session February 24  
Training Sessions - March 5-9, March 12-16  
Manistee Michigan Works! Service Center

MANISTEE, MI — The Hospitality Skills Alliance, a program of the Northwest Michigan Council of Governments (NWMCOG), will host a training session in Manistee for people interested in entering a hospitality career. The program starts March 5 and is offered in partnership with West Shore Community College.

Participants will learn customer service and customer needs awareness skills, communication, and techniques for success in the hospitality industry. They will also gain ServSafe certification, meet potential employers, and have the opportunity to practice interviewing skills.

The training is designed for anyone seeking hospitality training to advance their careers. Successful graduates of the program will receive a certificate from West Shore Community College. Financial assistance is available for eligible participants.

Enrollment is limited and registration is required. Registrants are also required to attend an information session on February 24 at the Manistee Michigan Works! Service Center.

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For more information, and to register, please call the Manistee Michigan Works! Service Center (231) 723-2535.

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NOTE to Media: Images are oftentimes available upon request by e-mailing Tom White at [tomwhite@nwm.com.mi.us](mailto:tomwhite@nwm.com.mi.us) and stating preferences for resolution (300 dpi?), file format (.tif? .jpg?) and file size (1MB or less?). Or, phone (231) 929-5044. Check our online Media Room at: <http://nwm.org/media.asp>

The Northwest Michigan Council of Governments, founded in 1973, facilitates and manages services and programs for 10 counties in the region. These programs include Regional Planning and Community Development, Northwest Michigan Sustainable Business Forum, Northwest Michigan Works, Workforce Development Board, Michigan Small Business and Technology Development Center Region 2, Hospitality Skills Alliance, the Procurement Technical Assistance Center program, KAL-TEC, Healthcare Skills Alliance of Northwest Michigan, and the Regional Repository for US Census data.

Some services of NWMCOG are in direct support of the counties, some are independent services provided to the public and businesses at large. NWMCOG is able to leverage several collaborative partnerships to extend limited resources and provide economies of scale for projects that operate on a regional basis. NWMCOG's member counties are: Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, and Wexford.